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## **WINTER PACKAGE 2019/2020**

**November 2019 – March 2020**

### **Terms & Conditions**

#### **Booking Guidelines**

- Groups from 2 to a maximum of 16 can apply.
- Applications can be made from 10am BST on Wednesday 5 June 2019.
- All bookings are on a first come, first served basis and are subject to availability.
- This package is only available when booking the Old Course.
- The three rounds of golf will be over three consecutive days.
- An official handicap card/certificate will need to be presented to the Starter when playing the Old Course. This should be no more than 24 for men and 36 for ladies.
- To book, complete the online application form available from 10.00 am BST on Wednesday 5 June 2019. The form will ask for the contact details of the lead golfer or company making the booking, all golfers names, home clubs and handicaps, your preferred dates and the two courses you wish to play in addition to the Old Course.

#### **Payment Information**

- If successful, the lead golfer or lead correspondent will be sent an email detailing their provisional booking. This email will request payment within 14 days.
- Payment should be made using the secure payment link on the email confirmation or by the lead golfer or lead correspondent contacting the Reservations Department on + 44 1334 466718 during office hours.
- Once payment has been received, an official confirmation will be sent by email.
- Failure to make the requested payment by the due date given in the provisional email will result in the booking being cancelled.
- Bookings made with St Andrews Links by individuals are VAT exempt. VAT is payable on golf bookings not made by individuals e.g. by commercial concerns such as tour operators, hotels, corporate bookings etc.
- All green fees are non-refundable. We strongly recommend that you arrange travel insurance to provide cover in the event that you are unable to play at your booked time (refunds may be given in the event of closure due to extreme weather conditions).



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## Making Changes

- The name of the lead golfer cannot change.
- One name change per tee time can be made in advance. The lead golfer or lead correspondent should email [winterpackage@standrews.com](mailto:winterpackage@standrews.com) quoting the booking reference, the name of the golfer no longer playing, the replacement golfer's name, home club and handicap.
- Any name changes apply over all three courses.
- Any further name changes will be taken by the Starter on the day.

## Adding Golfers

- Additional golfers can be added at any point up to 7 days before first day of play.
- To add golfers, the lead golfer or lead correspondent should contact Reservations on + 44 1334 466718 with the booking reference, additional golfer(s) name, home club and handicap details, and payment details.
- The lead golfer or lead correspondent will be responsible for payment of any additional golfer's green fees. The cardholder must telephone to make payment as credit card details previously given cannot be accessed for security reasons.
- Any extra tee times are subject to availability.

## Hire Items

- A limited number of buggies are available on all courses but certain restrictions apply. Please see [www.standrews.com/play/caddies-hire-clubs/trolleys-and-buggies](http://www.standrews.com/play/caddies-hire-clubs/trolleys-and-buggies) for more information. If you wish to hire a buggy and meet the qualifying criteria, please contact [winterpackage@standrews.com](mailto:winterpackage@standrews.com) so we can check availability for your tee time(s).
- Caddies and Hire Clubs can be requested for all courses once your booking has been confirmed, [www.standrews.com/play/booking-form](http://www.standrews.com/play/booking-form) to request online.
- [Trolleys](#) are not permitted on the Old Course before 12 noon.
- [Fairway Mats](#) will be in use during the low season on all courses.

## Pace of Play

- In order to play on the Old Course, golfers require a valid Handicap Certificate and must adhere to St Andrews Links Trust's Pace of Play Policy.
- The limit is 24 for men and 36 for ladies and juniors (15 years and under) and you should present your official handicap card/certificate to the Old Course Starter on the day. A letter of introduction is not acceptable as proof of handicap.



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### **Bad Weather**

- Golfers should be aware of the St Andrews Links Bad Weather Policy which can be viewed [www.standrews.com/Play/Policies](http://www.standrews.com/Play/Policies)

### **On The Day**

- If staying in local accommodation, £25 worth of food and drink vouchers per golfer can be collected from the Reception desk of the Clubhouse where you play your first round. These vouchers can be redeemed in any food or drink facility at St Andrews Links and are valid for the duration of your package.
- For the Old Course, please check in for your round at least 20 minutes before your tee time at the Old Pavilion, situated by the first tee of the Old Course.
- A copy of your official confirmation email and handicap should be shown to the Starter on the day.
- In order to ensure it is the named golfers playing, please be aware that you may be asked for photo identification on the day of play at the Old Course Starter.
- Winter maintenance work may be carried out during your round.
- Please [email](#) the Reservations Department if you have any queries or telephone +44 1334 466718 (Mon to Fri 09:00-17:00, Thurs 09:30-17:00).